

June 28, 2005



eCornerstone

www.iphca.org/eCornerstone/implement.htm

Calling All eCornerstone Users

eCornerstone users are invited to attend a new series of meetings. Beginning August 2005, the Department of Human Services will sponsor eCornerstone User Group meetings. The purpose of the User Group meeting is to provide a forum for eCornerstone users to share system experiences among themselves and with state program and system staff.

All eCornerstone users are welcome to attend the meetings; however, those front-line and direct service staff who use eCornerstone frequently will find the meetings most interesting. A question and answer format will encourage participants to raise questions, issues and experiences with eCornerstone. Users' insights and suggestions are another expected by-product of these meetings.

State staff is particularly interested in users' opinions regarding eCornerstone's ease of use, stability and reporting features. State program administrators, Community Services and Support Consultants, and eCornerstone developers will be available to answer questions and consider user recommendations.

The user group forum is a long-standing practice within the community of Cornerstone users. Since 1998, Cornerstone users have convened at least quarterly to discuss their concerns and issues with the system. During these meetings, the users first discuss issues among themselves, often resolving problems at this level. Unresolved issues are then presented to program staff and system developers. Over the years, many issues and problems have been addressed because Cornerstone users took the time to participate in the user group meetings.

The scheduled dates for the eCornerstone User Group meetings are:

Regions 1 and 2	August 10, 2005 10:00 a.m. to 12 Noon Michael A. Bilandic Building 160 N. LaSalle St. Auditorium, 5th Floor – C500 Chicago, Illinois
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PLEASE NOTE: Important information regarding the eCornerstone system is communicated through emails from ecornerstonesupport@iphca.org, and is posted on the Illinois Primary Health Care Association's eCornerstone Web site at <http://www.iphca.org/eCornerstone/implement.htm>. As you receive information, please read it carefully, and share it with other eCornerstone users at your site.



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Regions 3 and 4

August 17, 2005
10:00 a.m. to 12 Noon
McFarland Zone Center
901 Southwind Road
Auditorium
Springfield, Illinois

Region 5

August 24, 2005
10:00 a.m. to 12 Noon
Carbondale Civic Center
200 S. Illinois Ave.
Room 118
Carbondale, Illinois