



eCornerstone

www.iphca.org/eCornerstone/implement.htm

What Providers Have to Say about eCornerstone

During fiscal year 2004, the Illinois Department of Human Services completed the task of bringing all Comprehensive Community-Based Youth Services (CCBYS) and Unified Delinquent Intervention Services (UDIS) providers onto the eCornerstone system. Integrating new tools into existing systems can be a challenge, but as many Youth Services and Delinquency Prevention providers attest, the benefits have turned out to be well worth the effort.

Benefits for Supervisors

"eCornerstone has helped keep our staff on task with the constant reminders on the Welcome page." Derek Jeske, Center for Family Services

"As the manager of the team, eCornerstone is an invaluable tool in helping me track my workers and understand their caseloads." Joe Serio, The Bridge Youth and Family Services

"eCornerstone has helped our agency keep track of our clients and enrollment." Derek Jeske, Center for Family Services

Benefits for Staff

"What is great about eCornerstone is that once a worker has been trained and has had time to acclimate him/herself to the system, the time investment is minimal with an enormous benefit to the program." Joe Serio, The Bridge Youth and Family Services

"As more and more functions are rolled out by DHS, it [eCornerstone] will only continue to increase in its value to the crisis team and myself." Jason Price, Youth Organizations Umbrella

PLEASE NOTE: Important information regarding the eCornerstone system is communicated through emails from ecornerstonesupport@iphca.org, and is posted on the Illinois Primary Health Care Association's eCornerstone Web site at <http://www.iphca.org/eCornerstone/implement.htm>. **As you receive information, please read it carefully, and share it with other eCornerstone users at your site.**



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Benefits for Agencies

"We are excited about eliminating quarterly reports and being able to show what we do to the state of Illinois, hopefully bringing more dollars to DHS." Jason Price, Youth Organizations Umbrella

"Our counselors tell me a real benefit of eCornerstone has been the immediate retrieval of information on their clients, not only the services we have provided, but the services provided by other agencies." Joe Dunn, Executive Director, Illinois Coalition for Community Services

Benefits for Clients

"The system [eCornerstone] helps our agency and staff be more centered on what the needs of the client are and stay on track with those needs." Teresa Swisher, Program Coordinator, Tri-County Counseling

"Once we enter client information, the system gives our clients the ability to track, and with the YASI Assessment wheel, visually 'see' their growth and accomplishments through the services we provided." Kathleen Wright, Executive Director, Youth Service Bureau

"The information gathered is crucial to treatment planning and the risk levels determined by the YASI assessment help staff focus on what issues are key to the youth's maladaptive behavior." Jill Novacek, Central Baptist Family Services

"The system helps track our time and helps with time management. It makes it easier to know what's going on with the client in terms of time spent." Teresa Swisher, Program Coordinator, Tri-County Counseling

"For youth that move around the state, the system allows for easier re-entry into services and into the system [eCornerstone], without delay and duplication of intake information. Services for the youth can begin more quickly." Kathleen Wright, Executive Director, Youth Service Bureau