



eCornerstone

www.iphca.org/eCornerstone/implement.htm

Post Pilot Implementation of eCornerstone

The pilot phase of eCornerstone, which began January 21, 2003, is very nearly completed. Pilot sites will soon be asked to complete a short survey that will allow DHS and its partners to evaluate various components of the system, including the software, training, on-site support and the Call Center. By all accounts, the eCornerstone pilot implementation is a resounding success, with few major problems noted with the performance of the software, and with agency users reporting their satisfaction with the system. Many activities are now occurring simultaneously to move eCornerstone beyond the pilot phase and into a full statewide roll-out.

Beginning April 7, 2003, and continuing through June 30, 2003, fifty-nine additional YASI sites will begin using the eCornerstone system. Staff of the Illinois Primary Health Care Association are contacting these agencies in order to verify equipment configurations and schedule "eBook site visits" to assure that the right combination of equipment and Internet access is available to allow for optimal system performance. Division of Community Health and Prevention Regional Representatives are busy conducting agency orientation meetings, and the Community Health Training Center and Youth Network Council are preparing to conduct the one-day eCornerstone training for these sites.

In addition, the newly formed "Change Management Board" is meeting weekly to review questions and issues that are being brought forward from all areas of the project - training, Call Center, on-site support, etc. This eight-member group was created to effectively manage requested changes or enhancements to the system, and serves as a vital communication link between training staff, system support staff, regional and program staff, staff who maintain the eCornerstone Reference Manual, and ultimately the staff of your Youth Services agency.

DHS is already looking ahead to new software development to be included in "Phase II" of eCornerstone - development which will expand the system's capabilities to include building and managing a client's care plan and agency reporting capabilities. Lastly, the eCornerstone Implementation Committee is identifying the remaining Youth Services agencies and sites for deployment of the system in FY04, targeting those agencies who have not yet used the YASI assessment tool. The months ahead will be very busy - but also very exciting - as Youth Services programs begin to realize the advantages of a user-friendly, comprehensive management information system.