



# eCornerstone

[www.iphca.org/eCornerstone/implement.htm](http://www.iphca.org/eCornerstone/implement.htm)

## eCornerstone Partners

[Illinois Department of Human Services](#). The Illinois Department of Human Services (DHS) helps Illinois families achieve self-sufficiency, independence and health to the maximum extent possible. Through the Division of Community Health and Prevention, DHS improves the quality of life of thousands of Illinois families by providing an array of comprehensive, coordinated services. The 40 programs within the DCHP address individuals' needs in the areas of maternal and child health, family support, youth development, juvenile justice, substance abuse prevention, and violence prevention and intervention. Services overseen by the DCHP are community-based and locally delivered.

A guiding principle of DHS is that the integration of programs and services result in better health outcomes for clients. At the heart of this effort lies the Cornerstone system. This statewide community health management information system was designed and implemented by DHS to facilitate the integration of delivery of services, and to effectively measure outcomes. With numerous DHS-funded programs currently supported, Cornerstone has proven its ability to fulfill these objectives.

Bringing Cornerstone into the 21st century is now a critical objective of the Department of Human Services. As a result, DHS is facilitating the development of "eCornerstone," a new web-based system that initially incorporates the Youth Services and Juvenile Justice programs. Through its various partnerships with the Community Health Training Center, Illinois Primary Health Care Association, and the Youth Network Council, DHS is overseeing all aspects of the development and implementation of eCornerstone.

[Community Health Training Center](#). The Community Health Training Center / Springfield Urban League began its partnership with the DHS' Division of Community Health and Prevention (Division) in 1991. The Community Health and Training Center provides maternal child health, nutrition related programmatic, computer-based instruction to all local and state human service employees to help their clients achieve maximum self-sufficiency through integrated family-oriented services.

CHTC currently provides computer-based training for the following program areas: WIC, Family Case Management, Healthy Families Illinois, Immunization, Healthworks, and Early Intervention. The current computer-based training system is a DOS based system. However, the Division has

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given CHTC the exciting challenge to introduce the first eCornerstone web-based training, which utilizes the Internet to provide training for the Youth Services and Juvenile Justice programs in Illinois. The eCornerstone class introduces the web-based Youth Assessment and Screening Instrument (YASI).

CHTC will provide training from two locations: 100 N. 11th Street, Springfield, IL, telephone 217/753-3838, contact Cheri Hoots; and 2850 S. Wabash, Chicago, IL, telephone 312/326-4701, contact Joi Wright. The class length has been tentatively set for 1-2 days, and the class dates are still being coordinated.

[Illinois Primary Health Care Association](#). Established in 1982, the Illinois Primary Health Care Association (IPHCA) is a not-for-profit trade association representing Illinois' Community/Migrant Health Centers (C/MHCs). As Illinois' sole primary care association, IPHCA's mission is to "improve the health status of medically underserved populations by fostering the provision of high-quality, comprehensive health care that is accessible, coordinated, community-directed, culturally sensitive, and linguistically competent." IPHCA plays a critical role in assisting its 40 member organizations with the delivery of health-related services, and is committed to helping communities help themselves by expanding primary care services across Illinois.

Cornerstone Support. In addition to assisting its members, IPHCA also plays a critical role assisting local agencies with the delivery of health-related services via the Cornerstone system. Beginning in 1994, IPHCA has served as a partner of the State throughout the development, piloting, and implementation stages of Cornerstone. IPHCA's statewide policy-making process, experience in creating health care collaboratives, and belief in the benefits of Cornerstone made the Association an ideal partner for the Cornerstone project. A widely recognized advocate for primary care in Illinois, IPHCA has consistently recognized the importance of local provider input on issues affecting the health of all Illinois' citizens, and worked to reinforce "best practices" in DHS' programs.

Through its grant with the Department of Human Services, IPHCA currently provides overall operational management of Cornerstone, including: WAN support; on-site operations and help desk assistance; asset management; management agent services; and administration of the Early Intervention – Central Billing Office. For the Cornerstone support services currently provided to DHS, IPHCA contracts staff from CQuest America Inc. (COA). COA is an Illinois not-for-profit corporation with a close relationship to IPHCA.



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eCornerstone Support. As DHS catapults Cornerstone into the 21st century, IPHCA is playing an instrumental role in developing, implementing and supporting the new web-based system. IPHCA is involved in the following activities: development of the new web-based architecture; testing eCornerstone; providing site-survey and installation services; facilitating communications between the various partners, as well as with the new eCornerstone sites, via eCornerstone bulletins and Web sites; assisting in the development of new training curricula, policies and procedures, and documentation necessitated by the new Web environment; providing first and second level help desk support to all eCornerstone sites post implementation; and developing and updating the "User Help" function within the eCornerstone application.

Youth Network Council. Youth Network Council is an intermediary support organization which provides training and technical assistance to community-based youth service organizations in Illinois and a six-state Federal Region. This support includes training and conferences, technical assistance, educational and professional development, information dissemination, service brokerage, policy development, international programming, and exposure to myriad opportunities not normally available at a local level.

YNC has been working in partnership with IDHS for many years, providing the tools needed to enhance the skill sets of youth service professionals so that they can continue to positively impact the youth and families in their communities. YNC has coordinated the programmatic training of the YASI (Youth Assessment and Screening Instrument) since 2000. YNC's role in the development and implementation of eCornerstone has been extensive—from committee membership, to facilitation of provider focus groups, YNC has been a part of the process. As eCornerstone is implemented, YNC will continue to provide the YASI programmatic training and will also co-facilitate the computer (eCornerstone) training component. YNC will also act as a liaison to providers—ensuring that provider input is incorporated throughout the process. Evaluation will be a major component of eCornerstone—YNC will work with the state to provide support on evaluating the success of the pilots, and addressing any challenges that may occur.

eCornerstone is an exciting new development for the Youth Service Provider community—YNC will work with all the partnering agencies to facilitate a successful transition of youth serving agencies to the eCornerstone system.